

# OUR QUALITY POLICY



*Happy. Healthy Living*



We are firmly committed to the implementation of quality management system to ensure that good quality products are delivered to our customers

## BELIEVING THIS GOAL TO BE FULLY ACHIEVABLE AT BIDCO:

- ✓ We care for our customers and win their loyalty by ensuring that we provide/deliver products/services of specified high quality in time and with a price advantage
- ✓ We enhance customer satisfaction through effective operation of a quality management system in accordance with the requirements of ISO 9001:2015 International Standard This calls for continual improvement
- ✓ We will not only comply with the minimum standards of legal requirements , but we shall always strive to go beyond compliance standards.
- ✓ We embrace and lead change through innovative technology in order to provide value added products/services to our customers
- ✓ We will review our quality objectives and targets regularly

  
CHRIS DIAZ  
Director, Bidco Africa Ltd.  
16th October 2020

COMMITTED & DEDICATED TO BUILD A CUSTOMER FOCUSED ORGANIZATION